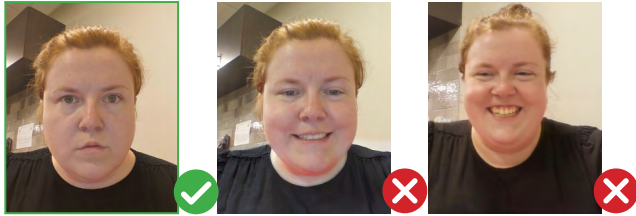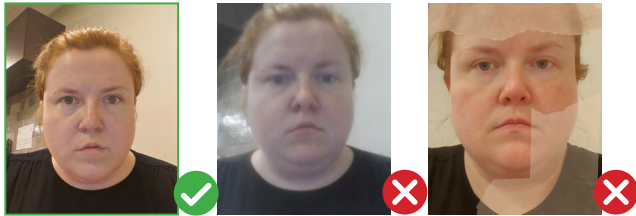# Common ways to fail the online knowledge test

Photo disqualifications
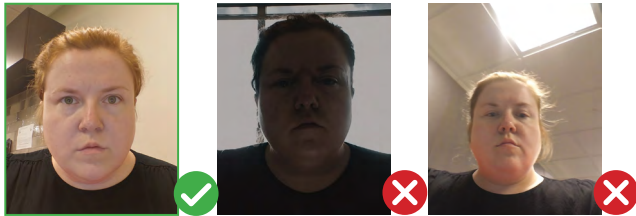
Use a neutral face
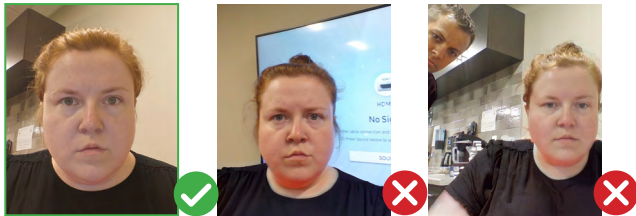

Use a clean, undamaged, web-camera

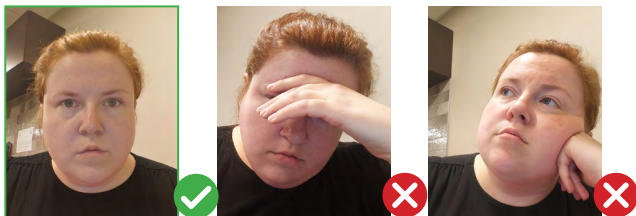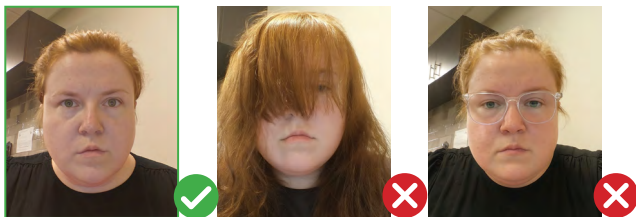### Have good, even lighting

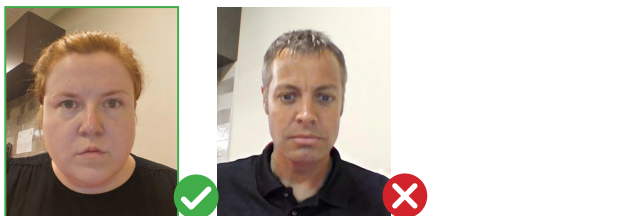### Avoid a 'busy' background

Avoid covering your face

Do not change your appearance

Do not switch seats
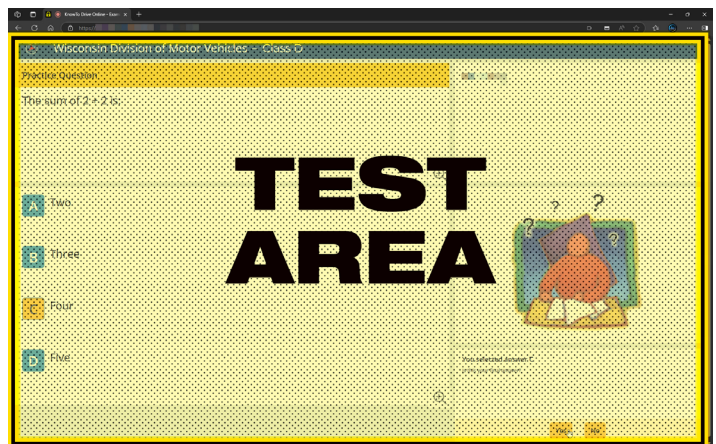

Going over the time limit

Allowed:

- 30 minutes
  - Signs Test
- 90 minutes
  - Knowledge Test

Time Remaining: 0:29:54

Leaving the test area

- Maximize the web-browser then do not resize
- Do not open other programs or tabs
- Do not let your cursor leave the test area

Not being prepared

- Study the Motorists' Handbook
- Take the free practice test

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