

Cannot get the Window Service for Batch Transmission to start

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Problem:

The following error message is received (your path may be different):

"An error occurred during startup. The ImportExport settings file, P:\TraCS10\TraCS\Settings\ImportExport.set.xml, does not exist or the current user does not have rights to access the file."

This is because this service only uses UNC naming conventions not drive letter mapping.

Resolution:

Remove all drive letter mapping in TraCS 10. To use redo the following:

1. Redo [Task 1-2a steps 10 through 27](#) from the [Installation Guide](#) .
 - a. In **step 23** put the UNC file path, do not use drive letter mapping.
2. Redo all import/export and communication settings.
 - a. Remove all drive letter mappings and change to UNC file path naming convention.
 - b. [Tasks 3-10 through 3-14](#) .

Problem:

The following error message is received:

"Windows could not start the TraCS Batch TransComm service on Local computer. Error 1067: the Process terminated unexpectedly."

This is because you either do not have the correct password set up in the schedule or you have not set up a schedule for Batch transmission.

Resolution:

1. Complete [Task 3-24](#) .
2. Complete [Task 3-25](#) .

More TraCS FAQs Here:

<http://wisconsindot.gov/Pages/safety/enforcement/agencies/tracs/faqs.aspx>

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