

Using Email in TraCS

 (/help/pdfexport/id/59a817858e121c5344671245)  

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TraCS is very flexible when it comes to using Email.

TraCS uses email in two ways.

- Sending email notifications.
- User initiated E-Mail.

Sending Email Notifications

This only works from office machines and steps for this setup are found in the installation guide (<https://trust.dot.state.wi.us/tracs/documentation/badgertracsinstallationguide.pdf>). This should not be setup during the initial setup of TraCS as if it doesn't work, it could be the regular setup. Wait 3 months after initial installation.

- Task 1.4
(<https://trust.dot.state.wi.us/tracs/documentation/badgertracsinstallationguide.pdf#page=51>)
Setup of Database, E-Mail, and Proxy Server Connections.
- Task 3.21
(<https://trust.dot.state.wi.us/tracs/documentation/badgertracsinstallationguide.pdf#page=237>)
Configure Notification Service.
- Optional-- Notifications for Batch Transmission.
 - Task 3.24
(<https://trust.dot.state.wi.us/tracs/documentation/badgertracsinstallationguide.pdf#page=247>)
Enable Batch Transmission.
 - Task 3.25
(<https://trust.dot.state.wi.us/tracs/documentation/badgertracsinstallationguide.pdf#page=250>)
Schedule Data Transmissions.

User Initiated E-Mail

When you are sending email from TraCS, it relies on the local email client configured on the computer.

There is no such thing as a “gmail client” running locally on the computer. Some folks access their gmail from a web browser and some folks configure a mail client to use gmail. If folks want to email from TraCS via gmail, they must configure a local mail client for gmail accounts.

Here are instructions for the Thunderbird client:

<https://support.mozilla.org/en-US/kb/thunderbird-and-gmail> (<https://support.mozilla.org/en-US/kb/thunderbird-and-gmail>)

Here are instructions for the Outlook client:

<http://www.howtogeek.com/174837/how-to-add-your-gmail-account-to-outlook-2013-using-imap/>
(<http://www.howtogeek.com/174837/how-to-add-your-gmail-account-to-outlook-2013-using-imap/>)

Here’s the help link from Google:

<https://support.google.com/mail/troubleshooter/1668960?hl=en>
(<https://support.google.com/mail/troubleshooter/1668960?hl=en>)

Here is setup of Yahoo Mail with a local mail client:

<https://help.yahoo.com/kb/SLN4075.html> (<https://help.yahoo.com/kb/SLN4075.html>)

Free Local Email Clients:

<https://www.techradar.com/us/news/software/applications/windows-7-email-5-best-free-clients-903699> (<https://www.techradar.com/us/news/software/applications/windows-7-email-5-best-free-clients-903699>)

More TraCS FAQs Here: <http://wisconsin.gov/Pages/safety/enforcement/agencies/tracs/faqs.aspx>
(<http://wisconsin.gov/Pages/safety/enforcement/agencies/tracs/faqs.aspx>)

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