

TraCS FAQ—Uninstalling TraCS Training Version

This FAQ describes the steps needed to uninstall the Training version of TraCS on a computer which has the TraCS production version installed on it. Failure to follow these steps could result in Production version being broken.

1. Understanding where TraCS versions are normally located.
 - a. Production version (don't touch)
 - i. C:\Program Files (x86)\TraCS
 - ii. C:\ProgramData\TraCS (ProgramData folder could be hidden)
 - b. Training version
 - i. C:\ProgramData\TraCS\TrainingOffice (Could say TraCS\TrainingMobile)
 - ii. C:\Program Files (x86)\TraCS\TrainingOffice (Could say TraCS\TrainingMobile)
2. Uninstalling the Training version only
 - a. **Don't use** the Control Panel-Add & Remove Programs because this will break the TraCS production version of TraCS on that computer.
 - b. Delete the two TraCS training folders.
 - i. C:\ProgramData**TraCS\TrainingOffice** (Could say TraCS\TrainingMobile)
 - ii. C:\Program Files (x86)**TraCS\TrainingOffice** (Could say TraCS\TrainingMobile)