

# MD5 Hash Error during update

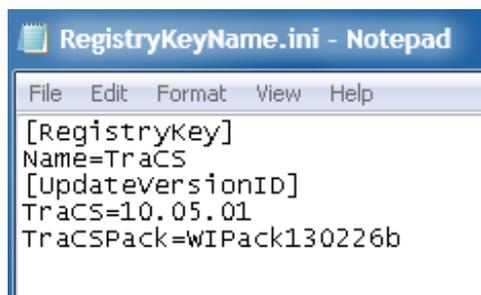
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## You are attempting to update TraCS and it fails with the error MD5 HASH ERROR

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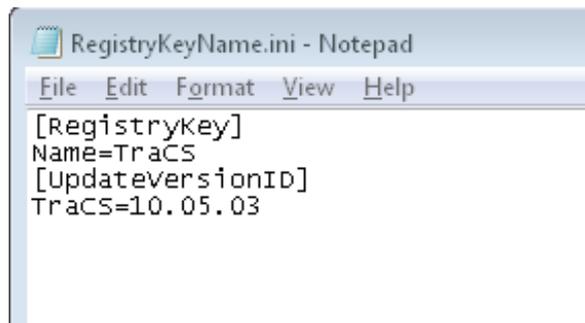
When doing an update I get a MD5 Hash error.

1. Download the new baseline installer.
  - a. [//trust.dot.state.wi.us/tracs/software/tracs10.zip](http://trust.dot.state.wi.us/tracs/software/tracs10.zip)
  - b. Need WAMS ID
2. Delete any old copies of the TraCS install exe and replace with the version found in the zip file.
3. Run the current baseline installer on the computer having the MD5 Hash error.(If the computer is the master computer then run as network and Client installs)
  - a. All settings should be defaulted correctly but pay attention
4. Delete everything in the following directory
  - a. C:\ProgramData\TraCS\TraCSClientUpdate\
5. Delete the DistributionLog.xml File \*\*\*
  - a. C:\ProgramData\TraCS\Settings
6. Delete the whole TraCSPack line in the RegistryKeyName.ini file
  - a. C:\Program Files\TraCS\RegistryKeyName.ini
  - b. Example: TraCS Pack=IPack130226b



```
RegistryKeyName.ini - Notepad
File Edit Format View Help
[Registrykey]
Name=TraCS
[UpdateversionID]
TraCS=10.05.01
TraCSPack=wIPack130226b
```

c. Should look like this:



```
RegistryKeyName.ini - Notepad
File Edit Format View Help
[RegistryKey]
Name=TraCS
[UpdateVersionID]
TraCS=10.05.03
```

7. Rerun the update

More FAQs here:

<http://wisconsin.gov/Pages/safety/enforcement/agencies/tracs/faqs.aspx>

BJN 5/5/2016

GLP 5/16/2017