

How to Prevent NGEN Error During Installation

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When running the TraCS installer you receive an NGEN error due to a missing file: MSVCR100_CLR400.dll.

To fix the error:

1. Open **C:\Windows\System32** (32-bit computers) or **C:\Windows\SysWOW64** (64-bit computers) and check for the presence of **MSVCR100_CLR400.dll**.
2. If the file is missing, install the Microsoft Visual C++ 2010 redistributable package.
 - a. 32-bit computers: <http://www.microsoft.com/en-us/download/details.aspx?displaylang=en&id=5555>
 - b. 64-bit computers: <http://www.microsoft.com/en-us/download/details.aspx?id=14632>
3. You are now ready to install TraCS.

More TraCS FAQs Here:

<http://wisconsin.gov/Pages/safety/enforcement/agencies/tracs/faqs.aspx>

—JLS 08/19/2014