PARTNER Press

Your source for titling and processing information from DMV's Dealer and Agent Section



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Inventory ordering process update

On Thursday, September 17, 2020, the process to order inventory was replaced with the ability to order inventory directly in the eMV PARTNER system. This update affects all items listed below:

- License Plates (AUT, LTK, CYC, MPD)
- Year Stickers
- Month Stickers
- Weight Stickers
- December Month/Year Combination Stickers (HTK)
- Yellow Mailing Labels

Organizations that process transactions through eMV PARTNER will need to assign their users the "Inventory" role. Organizations that process transactions through a Vendor system will need to ensure the "App Agent Processor" role is assigned.

Organizations are only permitted to order inventory items they're allowed to process. You will be able to review the status of your orders as it progresses through each step of fulfillment from WisDOT License Plate & Postal Services Unit.

All organizations are required to order inventory through the eMV PARTNER system. Emails and faxes will no longer be accepted.

Detailed instructions for inventory ordering can be found on the <u>eMV PARTNER information page</u> by selecting the "Inventory Ordering" link.

Walk-in processing

Many organizations that provide Walk-In processing options for private party vehicle sales or license plate renewals may have seen an increase in customer traffic during the recent months. In an effort to provide the most up to date information, please review your organization information listed on the <u>Wisconsin Title-registration</u> service providers page.

Submit form MV2133 Automated Processing Partnership System (APPS) Contact Information Record to the email address listed on the form to add or update your information.



When a correction isn't a correction

As of December 1, 2019, the Agent Partnership Unit (APU) no longer accepts requests to change information that does not appear on the original paperwork. Any change that varies from the original paperwork is a new application, not a correction.

Corrections are accepted when the vehicle record processed by a third party does not match the original paperwork. For example, the original MV11 for a new vehicle lists the customer's plate to transfer as 123ABC. During processing, the title clerk transferred plate 123CBA. This is a processing error and should be submitted to APU for correction.

Non-corrections include any potential changes not supported by the original paperwork. Using the above example, the customer later decides they want to transfer plate 456XYZ to their new vehicle and

keep 123ABC on a different vehicle they own. Since the original MV11 lists 123ABC as the plate to transfer, this is not a correction. In order to transfer plate 456ZYX the customer will need to use DMV's online services or submit a MV1 to the DMV for processing.

Any ownership or lien changes, additions or removals should be processed as a new application to comply with Wis. Admin. Code. Chs. <u>Trans 141</u> and <u>Trans 148</u>.



Brewers fans can now sport the new Milwaukee Brewers license plates on their vehicles. The Wisconsin Department of Transportation Division of Motor Vehicles (DMV) has two new design options available on its website:

The Wisconsin state design – This plate includes an outline of the state with Cream City brick, an industrial block "M" and a baseball representing Milwaukee's location.

The new ball-in-glove design – This plate combines a reimagined ball-in-glove icon in the center and "M" and "b" which pays homage to the original design.

Both plate designs incorporate the new navy, yellow and royal blue colors. The Milwaukee Brewers previously unveiled a new logo and uniform for the 2020 season.





The fees for Milwaukee Brewers special license plates include:

- \$25 annual donation. This fee, less a 2 percent licensing fee to Major League Baseball, goes to the Southeast Wisconsin Professional Baseball Park District dedicated solely to Ballpark maintenance. The donation may be tax deductible.
- \$15 issuance fee.
- Plates may be <u>personalized</u> for an additional \$15 fee each year.
- The regular vehicle registration fee (which may include wheel tax, if applicable).

If a customer requests a Brewers plate, select the Brewers plate option when issuing new registration during electronic processing. You will hand the customer a temporary plate at the time of delivery and the Brewers plate will be mailed to them by the DOT.

eMV PARTNER resources

As a reminder, there are many user resources for PARTNER users. They include such items as:

- Processing Resources
- Training Resources
- Error Information
- User/Sign up instructions
- Inventory Ordering
- Forms
- Program Standards

Check back often as resources are continually being added/updated.



Manage your fleet's registrations now online

Dealers with multiple vehicle types, including fleet cars, heavy trucks, trailers and vehicles registered up to 54,000 lbs., can use DMV's new online renewal program to manage their fleet's license plates.

Eligible companies can enroll and create a customizable online dashboard, view their entire fleet, sort and select vehicles scheduled for renewal, renew and pay online. The bonus timesaver is the ability to print the vehicle's Certificate of Registration and have renewal stickers on hand to complete the process within minutes. No extra visits to the DMV and no waiting weeks for mailed confirmation and stickers.

<u>DMV's eMV Fleet Registration System</u> is a free program that lets companies easily direct these tasks to efficiently manage your fleet:

- · process registration renewals
- · order replacement plates when renewing a vehicle
- receive renewal notification by email
- · receive and print the vehicle's Certificate of Registration instantly via a PDF
- maintain their own stock of stickers
- update their vehicle kept in information
- · renew a vehicle for multiple quarters or months

Quarterly Report

The following numbers have been generated from the Dealer and Agent Section (DAS) Quarterly Report. This data is from the first quarter (July through September 2020).

Electronic Title and Registration Processing

Dealers and agents processing titles and/or registration electronically.

Activity First Quarter

Renewal Agents 1,099
Title and Lien Agents (includes dealerships) 4,267

Electronic Title Delivery

Lenders receiving electronic title records.

Activity First Quarter
Lenders 1,029

What's in Plain Dealing?

In the October 2020 edition of Plain Dealing you'll discover...

- ...important changes to odometer disclosures
- ...requirements for holding a lessor bond
- ...changes to field investigator territories
- ...and more!

Read current and previous Plain Dealing newsletters on the WisDOT website.

Sign up for eNotify



eNotify is the easiest way to get plate renewal and driver license/ID reminders through email or text.

Subscribers to eNotify also receive alerts when certain transactions occur, such as when an application for a duplicate driver license or ID card is made, or when their address is changed in DMV's systems.

You can sign up for eNotify here: wisconsindmv.gov/enotify

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