



Continuous Improvement at WisDOT



Projects Completed

This summary includes all improvement projects completed in the fiscal year. The department also tracks projects completed by individuals earning their Lean Yellow Belt.



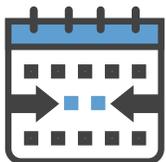
Annual Hours Repurposed

The number of staff hours adapted or used for a new purpose because of the improvement. For example, a process is moved on-line saving time and allowing staff to work on other processes.



Annual Cost Savings

The total saved on ongoing facility, utility, office supplies and equipment, continuing education or travel costs. For example, the department can get a better price on computers from a new vendor, so it develops a contract with the new vendor.



Lead Time Reduction (Days)

Reduction in the time between the beginning of a process and the end results. An example of this would be the time between applying for a license and receiving the license.



Process Steps Eliminated

This metric represents how many individual steps were removed from a process after it was improved. For example, if a process currently takes 27 steps to complete and the improvement eliminates 11 steps, the process should be more efficient.